



10 Things to Look for When You go to a Barbering and Cosmetology Establishment Licensed by the WI Dept of Regulation and Licensing:

1. Is the salon or provider's license posted and current?
2. Is there a price list posted for the cost of the service(s)?
3. Is the salon neat, clean, and orderly?
4. Ask your provider what he/she uses to disinfect combs and brushes and how often the solution is changed.
5. Ask your provider how he/she handles disposable instruments.
6. Observe whether your provider washes his/her hands between clients and before your service.
7. Ask your Provider how he/she cleans, sanitizes, and disinfects his/her equipment.
8. Observe whether clipped or cut hair is disposed of in a covered trash container.
9. Ask your Provider how often the trap inside of the pedi-spa (footbath) is cleaned. Ask whether the pedi-spa bowl is disinfected after each customer.
10. Does your provider listen to you and communicate effectively? Is your provider timely for your appointment or does he/she provide customer service in a friendly manner?

Prepared by the WI Department of Regulation and Licensing



10 Things to Look For Answers (Statutory & Code Requirements):

1. **BC 2.07 (2) & BC 3.01 (13)** requires posting in a visible place
2. **BC 2.05 (2)** requires all establishments to post a price list
3. **BC 3.01 (1) & BC 4.01 (1)** requires all establishments to be kept in a clean sanitary condition.
4. **BC 4.02 (5)** requires that tuberculocidal disinfectants **must** be used & changed daily.
5. **BC 4.01 (3)** requires disposable instruments to be used once and then discarded.
6. **BC 4.01 (1)** requires all practitioners to wash their hands before providing services to any client.
7. **BC 4.02 (2)** requires that prior to reuse on a client, all equipment must be cleaned, sanitized and disinfected. Also, your provider should not double dip into any containers, but remove a portion that will only be used for your service.
8. **BC 3.01 (4)** requires that all hair clippings must be discarded into a covered trash container.
9. **BC 4.02 (1) (2)** requires that the pedi-spas be drained, cleaned, and disinfected between each customer and at the end of each day the filter trap be removed and cleaned.
10. Observe the level of professionalism shown by your provider, the punctuality in your provider keeping your appointed time, and your provider's customer relations and communication skills.

The communication between you and your provider is a two way street and should always be done in a non-confrontational manner. Remember, life is about choices, so you are the one that decides if a salon is or is not right for you.

